

Data of complaints against Debenture Trustees (DTs) or in respect of non-convertible debt securities issuances dealt by DTs on websites as per SEBI Circular SEBI/HO/DDHS-PoD1/P/CIR/2023/109 dated 31st March, 2023 (updated as on July 06, 2023)

Data of complaints for the month ending February 29, 2024

Sr.No	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved*	Pending at the end of the month**		Average resolution^ time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	2	0	2	0	0	3.5
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	2	0	2	0	0	3.5

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	September, 2023	1	0	1	0
2	October, 2023	0	2	2	0
3	November, 2023	0	2	1	1
4	December, 2023	1	3	4	0
5	January, 2024	0	3	3	0
6	February, 2024	0	2	2	0
	Grand Total	0*	12	13	0**

*No complaints carried forward from previous month

** No Complaints pending in the current month

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous year	Received	Resolved	Pending
1	2019-20	0	10	10	0
2	2020-21	0	11	11	0
3	2021-22	0	9	9	0
4	2022-23	0	39	39	0
5	2023-24 (April to February)	0	30	30	0
	Grand Total	0	99	99	0



(RAJIV RANJAN)
(Compliance officer)

SBICAP Trustee Company Ltd.

Registered & Corporate Office : 4th Floor, Mistry Bhavan, 122, Dinshaw Vachha Road, Churchgate, Mumbai, Pin - 400 020.

☎ +91 22 4302 5566 / +91 22 4302 5555 ✉ corporate@sbicaptrustee.com CIN : U65991MH2005PLC158386

UDYAM REGISTRATION NUMBER (SMALL ENTERPRISE Under MSME Act, 2006) - UDYAM-MH-19-0111411

www.sbicaptrustee.com

A Group Company of SBI