

Data of complaints for the month ending 31st January, 2023

Sr.No	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved*	Pending at the end of the month**	Average resolution time (In days)
						Pending for less than 3 months	Pending for more than 3 months
1	Directly from Investors	0	3	0	3	0	3.3
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
5	Grand Total	0	3	0	3	0	3.3

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month-wise complaints data on half yearly basis:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	August, 2022	0	0	0	0
2	September, 2022	0	1	1	0
3	October, 2022	0	7	7	0
4	November, 2022	0	11	11	0
5	December, 2022	0	5	5	0
6	January, 2023	0	3	3	0
	Grand Total	0	27	27	0

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous year	Received	Resolved	Pending
1	2018-19	0	1	1	0
2	2019-20	0	10	10	0
3	2020-21	0	11	11	0
4	2021-22	0	9	9	0
5	2022-23	0	36	36	0
	Grand Total	0	67	67	0