

Data of complaints for the month ending 31st December, 2022

Sr.No	Received from	Carried forward from previous month	Received during the month	Total Pending #	Resolved*	Pending at the end of the month** Pending for less than 3 months	Pending for more than 3 months	Average resolution time (in days)
1	Directly from Investors	0	5	0	5	0	0	2
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	5	0	5	0	0	2

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	July, 2022	0	4	4	0
2	August, 2022	0	0	0	0
3	September, 2022	0	1	1	0
4	October, 2022	0	7	7	0
5	November, 2022	0	11	11	0
6	December, 2022	0	5	5	0
	Grand Total	0	28	28	0

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous year	Received	Resolved	Pending
1	2018-19	0	1	1	0
2	2019-20	0	10	10	0
3	2020-21	0	11	11	0
4	2021-22	0	9	9	0
5	2022-23	0	33	33	0
	Grand Total	0	64	64	0