

Data of complaints against Debenture Trustees (DTs) or in respect of non-convertible debt securities issuances dealt by DTs on websites as per SEBI Circular SEBI/HO/DDHS-PoD3/P/CIR/2024/46 dated May 16, 2024

Data of complaints for the month ending September 30, 2024

Sr.No	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved*	Pending at the end of the month**		Average resolution^ time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	2	0	2	0	0	4.50
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	2	0	2	0	0	4.50

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	April, 2024	0	11	11	0
2	May, 2024	0	4	4	0
3	June, 2024	0	12	8	4
4	July, 2024	4	3	7	0
5	August, 2024	0	1	1	0
6	September, 2024	0	2	2	0
	Grand Total	0*	33	33	0**

* No complaints carried forward from previous month

**No complaints pending in the current Month

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	2020-21	0	11	11	0
2	2021-22	0	9	9	0
3	2022-23	0	39	39	0
4	2023-24	0	39	39	0
5	2024-25 (April to September)	0	33	33	0
	Grand Total	0	131	131	0