

**Data of complaints against Debenture Trustees (DTs) or in respect of non-convertible debt securities issuances dealt by DTs on websites as per SEBI Circular SEBI/HO/DDHS-PoD3/P/CIR/2024/46 dated May 16, 2024**

**Data of complaints for the month ending August 31, 2024**

| Sr.No | Received from                 | Carried forward from previous month | Received during the month | Total pending # | Resolved* | Pending at the end of the month** |                                | Average resolution^ time (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|-----------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|       |                               |                                     |                           |                 |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1     | Directly from Investors       | 0                                   | 1                         | 0               | 1         | 0                                 | 0                              | 8.00                               |
| 2     | SEBI (SCORES)                 | 0                                   | 0                         | 0               | 0         | 0                                 | 0                              | 0                                  |
| 3     | Stock Exchanges (if relevant) | 0                                   | 0                         | 0               | 0         | 0                                 | 0                              | 0                                  |
| 4     | Other Sources (if any)        | 0                                   | 0                         | 0               | 0         | 0                                 | 0                              | 0                                  |
|       | <b>Grand Total</b>            | <b>0</b>                            | <b>1</b>                  | <b>0</b>        | <b>1</b>  | <b>0</b>                          | <b>0</b>                       | <b>8.00</b>                        |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Month – wise complaints data on half yearly basis:**

| Sr.No | Month              | Carried forward from previous month | Received  | Resolved  | Pending    |
|-------|--------------------|-------------------------------------|-----------|-----------|------------|
| 1     | March, 2024        | 0                                   | 9         | 9         | 0          |
| 2     | April, 2024        | 0                                   | 11        | 11        | 0          |
| 3     | May, 2024          | 0                                   | 4         | 4         | 0          |
| 4     | June, 2024         | 0                                   | 12        | 8         | 4          |
| 5     | July, 2024         | 4                                   | 3         | 7         | 0          |
| 6     | August, 2024       | 0                                   | 1         | 1         | 0          |
|       | <b>Grand Total</b> | <b>0*</b>                           | <b>40</b> | <b>40</b> | <b>0**</b> |

\* No complaints carried forward from previous month

\*\*No complaints pending in the current Month

**Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)**

| Sr.No | Month                     | Carried forward from previous month | Received   | Resolved   | Pending  |
|-------|---------------------------|-------------------------------------|------------|------------|----------|
| 1     | 2020-21                   | 0                                   | 11         | 11         | 0        |
| 2     | 2021-22                   | 0                                   | 9          | 9          | 0        |
| 3     | 2022-23                   | 0                                   | 39         | 39         | 0        |
| 4     | 2023-24                   | 0                                   | 39         | 39         | 0        |
| 5     | 2024-25 (April to August) | 0                                   | 31         | 31         | 0        |
|       | <b>Grand Total</b>        | <b>0</b>                            | <b>129</b> | <b>129</b> | <b>0</b> |