

Data of complaints against Debenture Trustees (DTs) or in respect of non-convertible debt securities issuances dealt by DTs on websites as per SEBI Circular SEBI/HO/DDHS/P/CIR/2023/50 dated 31st March, 2023

Data of complaints for the month ending 31st August, 2023

Sr.No	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved*	Pending at the end of the month**		Average resolution^ time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	3	1	2	1	0	5.5
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	3	1	2	1	0	5.5

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	March, 2023	0	1	1	0
2	April, 2023	0	4	4	0
3	May, 2023	0	4	4	0
4	June, 2023	0	5	5	0
5	July, 2023	0	2	2	0
6	August, 2023	0	3	2	1
	Grand Total	0	19	18	1

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous year	Received	Resolved	Pending
1	2019-20	0	10	10	0
2	2020-21	0	11	11	0
3	2021-22	0	9	9	0
4	2022-23	0	39	39	0
5	2023-24 (August)	0	18	17	1
	Grand Total	0	87	86	1

Shanya
05/09/23

