

**Data of complaints against Debenture Trustees (DTs) or in respect of non-convertible debt securities issuances dealt by DTs on websites as per SEBI Circular SEBI/HO/DDHS-PoD3/P/CIR/2024/46 dated May 16, 2024**

**Data of complaints for the month ending July 31, 2024**

| Sr.No | Received from                 | Carried forward from previous month | Received during the month | Total pending # | Resolved* | Pending at the end of the month** |                                | Average resolution^ time (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|-----------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|       |                               |                                     |                           |                 |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1     | Directly from Investors       | 0                                   | 3                         | 0               | 3         | 0                                 | 0                              | 11.00                              |
| 2     | SEBI (SCORES)                 | 4                                   | 0                         | 0               | 4         | 0                                 | 0                              | 18                                 |
| 3     | Stock Exchanges (if relevant) | 0                                   | 0                         | 0               | 0         | 0                                 | 0                              | 0                                  |
| 4     | Other Sources (if any)        | 0                                   | 0                         | 0               | 0         | 0                                 | 0                              | 0                                  |
|       | <b>Grand Total</b>            | <b>4</b>                            | <b>3</b>                  | <b>0</b>        | <b>7</b>  | <b>0</b>                          | <b>0</b>                       | <b>29.00</b>                       |

\*Should include complaints of previous months resolved in the current month, if any.

\*\*Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Month – wise complaints data on half yearly basis:**

| Sr.No | Month              | Carried forward from previous month | Received  | Resolved  | Pending   |
|-------|--------------------|-------------------------------------|-----------|-----------|-----------|
| 1     | February, 2024     | 0                                   | 2         | 2         | 0         |
| 2     | March, 2024        | 0                                   | 9         | 9         | 0         |
| 3     | April, 2024        | 0                                   | 11        | 11        | 0         |
| 4     | May, 2024          | 0                                   | 4         | 4         | 0         |
| 5     | June, 2024         | 0                                   | 12        | 8         | 4         |
| 6     | July, 2024         | 4                                   | 3         | 7         | 0         |
|       | <b>Grand Total</b> | <b>4</b>                            | <b>41</b> | <b>41</b> | <b>0*</b> |

\*No complaints pending in the current Month

**Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)**

| Sr.No | Month                   | Carried forward from previous month | Received   | Resolved   | Pending  |
|-------|-------------------------|-------------------------------------|------------|------------|----------|
| 1     | 2020-21                 | 0                                   | 11         | 11         | 0        |
| 2     | 2021-22                 | 0                                   | 9          | 9          | 0        |
| 3     | 2022-23                 | 0                                   | 39         | 39         | 0        |
| 4     | 2023-24                 | 0                                   | 39         | 39         | 0        |
| 5     | 2024-25 (April to July) | 0                                   | 30         | 30         | 0        |
|       | <b>Grand Total</b>      | <b>0</b>                            | <b>128</b> | <b>128</b> | <b>0</b> |