

Data of complaints against Debenture Trustees (DTs) or in respect of non-convertible debt securities issuances dealt by DTs on websites as per SEBI Circular SEBI/HO/DDHS-PoD3/P/CIR/2024/46 dated May 16, 2024

Data of complaints for the month ending May 31, 2024

Sr.No	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved*	Pending at the end of the month**		Average
						Pending for less than 3 months	Pending for more than 3 months	resolution^ time (in days)
1	Directly from Investors	0	4	0	4	0	0	3.50
2	SEBI (SCORES)	0	0	0	0	0	0	0
	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	4	0	4	0	0	3.50

^{*}Should include complaints of previous months resolved in the current month, if any.

Month - wise complaints data on half yearly basis:

Month	Carried forward from previous month	Received	Resolved	Pending
December, 2023	1	3	4	0
January, 2024	0	3	3	0
February, 2024	0	2	2	0
March, 2024	0	9	9	0
April, 2024	0	11	11	0
May, 2024	0	4	4	0
Grand Total	0*	32	33	0**
	December, 2023 January, 2024 February, 2024 March, 2024 April, 2024 May, 2024	Previous month	December, 2023 1 3 3 3 3 3 3 3 3	December, 2023 1 3 4 January, 2024 0 3 3 February, 2024 0 2 2 March, 2024 0 9 9 April, 2024 0 11 11 May, 2024 0 4 4

^{*}No complaints carried forward from previous month

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	2020-21	0	11	11	0
2	2021-22	0	9	9	0
3	2022-23	0	39	39	0
4	2023-24	0	39	39	0
5	2024-25 (April to May)	0	15	15	0
	Grand Total	0	113	113	0



SBICAP Trustee Company Ltd.

Registered & Corporate Office: 4th Floor, Mistry Bhavan, 122, Dinshaw Vachha Road, Churchgate, Mumbai, Pin - 400 020.

☐ +91 22 4302 5566 / +91 22 4302 5555 ☐ corporate@sbicaptrustee.com CIN: U65991MH2005PLC158386

UDYAM REGISTRATION NUMBER (SMALL ENTERPRISE Under MSME Act, 2006) - UDYAM-MH-19-0111411

^{**}Should include total complaints pending as on the last day of the month, if any.

[^]Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

^{**} No Complaints pending in the current month