

Data of complaints for the month ending April 30, 2024

Sr.No	Received from	Carried forward from previous month	Received during the month	Total pending #	Resolved*	Pending at the end of the month**		Average resolution^ time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	11	0	11	0	0	3.64
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	11	0	11	0	0	3.64

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	November, 2023	0	2	1	1
2	December, 2023	1	3	4	0
3	January, 2024	0	3	3	0
4	February, 2024	0	2	2	0
5	March, 2024	0	9	9	0
6	April, 2024	0	11	11	0
	Grand Total	0*	30	30	0**

*No complaints carried forward from previous month

** No Complaints pending in the current month

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	2020-21	0	11	11	0
2	2021-22	0	9	9	0
3	2022-23	0	39	39	0
4	2023-24	0	39	39	0
5	2024-25 (April)	0	11	11	0
	Grand Total	0	109	109	0