

Data of complaints against Debenture Trustees (DTs) or in respect of non-convertible debt securities issuances dealt by DTs to be displayed on the websites as per SEBI Circular SEBI/HO/MIRSD/MIRSD_CRADT/P/CIR/2021/675 dated 30th November 2021.



Data as on 31st December 2021

Sr.No	Received from	Carried forward from previous month	Received during the month	Resolved*	Pending at the end of the month**		Average resolution^ time (in days)
					Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	1	1	0	0	0 (it was resolved on same day)
2	SEBI (SCORES)	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0
	Grand Total		1	1	0	0	0

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise complaints data on half yearly basis:

Sr.No	Month	Carried forward from previous month	Received	Resolved	Pending
1	July, 2021	0	1	1	0
2	August, 2021	0	0	0	0
3	September, 2021	0	0	0	0
4	October, 2021	0	1	1	0
5	November, 2021	0	2	2	0
6	December, 2021	0	1	1	0
	Grand Total		5	5	0

Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis)

Sr.No	Month	Carried forward from previous year	Received	Resolved	Pending
1	2017-18	0	0	0	0
2	2018-19	0	1	1	0
3	2019-20	0	10	10	0
4	2020-21	0	11	11	0
5	2021-22	0	7	7	0
	Grand Total		29	29	0